



1001 E Oregon Road
Lititz, PA 17543
717.381.3526
LandisCommunities.org

Landis Communities Update Regarding All Affiliates

March 19, 2020

The goal of Landis Communities during this unprecedented time is to keep our residents, clients and team members safe and healthy. We continue to appreciate your support as we closely monitor the guidelines and protocols of the CDC, the State of Pennsylvania and others as we make difficult decisions. We understand you and your loved ones are impacted by these decisions so we are striving to keep you informed through the documents and videos posted on the website for each affiliate as well as at LandisCommunities.org/covid.

Today's update is intended to give you an overview of all parts of Landis Communities and how affiliates are working together. Leaders from across the organization gather by video conference each morning to discuss important issues. Larry Zook, President/CEO of Landis Communities and members of the Leadership Team, Evon Bergey, VP of Community Initiatives and Michelle Rassler, VP of Operations/Executive Director of Landis Homes have contributed to this update.

How are the Affiliates working together and supporting each other?

There are three primary areas of collaboration:

- Screening of team members – the system for screening was developed and a process was put in place for staff to administer at all sites
- Staffing – to prepare for staff needs moving forward, a survey was conducted with all team members. We can now cross train staff and implement a process to identify needs across Landis Communities and who is available to work.
- Supplies – inventory has been accessed across Landis Communities.

Are there any concerns regarding supplies?

The reality is that supplies will likely be depleted. Each entity is ordering what they can and we have the information to request emergency allocations. We are also being creative. For example, at Landis Homes and Welsh Mountain Home, volunteers are helping to make masks.

What is happening at each affiliate?

Landis Homes

While only essential visitors are able to come to campus, we are trying to maintain as much normalcy for residents as possible. For Residential Living residents, The High Learning & Wellness Center continues to be a place

Cultivating
Life, Together

where people can connect, while maintaining appropriate six feet social distance. Although we have postponed Pathways Institute classes, the fitness area and swimming pool are open to residents at this time (with additional safety measures and frequent cleaning). This supports residents in staying healthy and having quality of life at this difficult time. In Personal Care and Healthcare, we are helping residents to find new ways to connect with loved ones. Video messaging has begun and we are working on a plan for “outside the window” times like have been seen on the news or social media. We will reach out to families soon.

Landis at Home

Landis at Home has a strong workforce that is continuing to secure clients at Landis Homes and in the community. They are observing universal precautions.

Landis Adult Day Services

Based on Governor Wolf’s recommendation, ADS closed 3/17/2020 and will remain closed through 3/31/2020. This date will be re-evaluated as it gets closer. Team members are supporting other areas of Landis Communities.

Steeple View Lofts

Residents at Steeple View Lofts are supporting each other. Non-essential visitors are discouraged and visitors and vendors are being screened.

WMH

Several cases of influenza have been identified at Welsh Mountain Home. Universal precautions are being practiced. Supplies are an issue but they are working with Landis Communities. At Mountain View Terrace, residents are practicing social distancing and discouraging visitors.

Pathways

Classes are currently postponed until April 1. More communication will be forthcoming over the next weeks.

How is the team doing?

There are many unknowns with this virus so the team is doing all they can to prepare for what could happen. At Landis Homes and Welsh Mountain Home, through Landis at Home, and at Steeple View Lofts, team members are thinking ahead and planning. They are also carefully responding to the many questions of residents and clients. As a whole, the team is fully functioning and working at high levels. Leadership is encouraging team members to care for themselves with time off to rest and refresh.

Are there messages we have heard from Board Members or Residents?

One of our Landis Communities Board members, Dr. Dan Mast, who is a physician and also chair of the Landis Homes Board, has expressed appreciation for the way everyone has come together to prepare. Dr. Mast also shared how important social distancing is to prevent the spread of the COVID-19 virus. This is essential for the health and well-being of all who are part of Landis Communities.

Many residents, who for many years have been prayer warriors, have told us that they are praying for all residents and clients of Landis Communities and for team members. This means so much to team members as well to know they are being prayed for.

What help is needed at this time?

- Prayers
- Supplies – we may have some needs in the near future – please watch for communications
- Financial support – this will be a need moving forward. We do not know the financial impact this will have across Landis Communities, but our priority is to have the team members we need to care for residents. We will share more on this soon.

One source for personal meditation and prayer is a daily meditation from Richard Rohr. This morning he shared thoughts about the current COVID19 pandemic...

"We are in the midst of a highly teachable moment. There's no doubt that this period will be referred to for the rest of our lifetimes. We have a chance to go deep, and to go broad. Globally, we're in this together. Depth is being forced on us by great suffering, which as I like to say, always leads to great love."

In these uncertain times, we can be certain that we are surrounded by God's love. Praying that we each experience this deep love today and in the coming days.